



# Cash Flow

## ***It's for the money!***

Sure, we get satisfaction from doing the job well, but we all expect payment for our work and American Red Ball makes sure our agents and drivers receive payment promptly,

## **CASH FLOW**

Have you ever had the feeling you have to fight for your own money? Well, that won't happen at American Red Ball. We set the standard for accurate, prompt payment.

Within an average of two working days of receipt of delivery papers, shipments are set up and commissions posted to agents' accounts. Papers processed by end of business on Tuesday of each week for non-billed shipments are released for payment on Thursday. On billed shipments payment is released no later than 30 days after billing whether we have received payment or not. We also offer direct deposit for agents which assures funds released on Thursday are available by Monday of the following week. Fast Pay is also available.

## **CLAIMS**

One thing that can negate profit all too quickly are claims. Claims destroy customer confidence, driver and crew morale, and the bottom line. At American Red Ball we have developed quality criteria and a Claims Manual outlining policies and procedures that do everything possible to reduce claims. Yes, claims are a fact of life in the moving business, but they can be controlled. ***Our Claims Department can help!***